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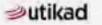
# Established in 1988 in Istanbul

Established in 1988 in Istanbul, the capital of trade & industry in Turkey, GENEL TRANSPORT is a solution oriented freight forwarding & logistics company offering worldwide air, ocean, road and intermodal freight & logistics services for different industries.

### **ABOUT US**

Memberships in Turkey:

Memberships international:





































GENEL TRANSPORT

## GENEL TRANSPORT

is one of the most successful transport & logistics services provider in Turkey. Because of our high efficiency, commitment to our customers and global reach GENEL TRANSPORT is one of the most successful transport & logistics services provider in Turkey, the quality of our services is endorsed by national and international organizations.

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## We provide services all around Turkey.



### **ABOUT US**

### GENEL TRANSPORT is a

global supplier of transport and logistics solutions. We have an international network of partners and agent offices in more than 185 countries and 730 cities making us truly global player that offers services worldwide. With a strong presence on local and international markets and as a "product" oriented freight and logistics company we offer worldwide air, ocean, road and rail freight forwarding, global contract logistics services for various industries.

#### **OUR KEY STRENGTHS ARE:**



Wide and integrated transport and logistics services offered



National and international presence



Specialization in high value added services



Customization and operational flexibility



Historical continuity and experienced staff

## TRANSPORT SERVICES

#### **AIR transport**

Over the last 10 years GENELTRANSPORT has built and maintained strong partnerships with local and international air carriers. We can organize scheduled flights and chartered cargo aircrafts from a wide range of major carriers with competitive rates.

#### **OCEAN transport**

We offer regular and flexible container services of all kinds to and from all parts of the world. Today, our ocean services are reaching to all sea ports of the world for both Full Container Load (FCL) and Less Container Load (LCL).

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### FREIGHT FORWARDING



#### **ROAD transport**

As Turkey has one of the largest and modern truck fleet in Europe, we offer full load and groupage services to carry your goods in a fast, efficient, flexible and environmentally friendly way to all over Europe, Middle East, C.I.S. countries.

#### **INTERMODAL transport**

With the developing rail infrastructure of Turkey, GENEL TRANSPORT's Intermodal solutions are becoming an environmentally friendly transport alternative to traditional surface transport. We are one of the agents of BALO Service to Europe. Our intermodal solutions cover part of C.I.S. and Middle East countries.

#### **LOGISTICS** solutions

Apart from traditional freight logistics services we design and offer industry or service oriented specific services serving special needs of our clients and partners adding value by increasing operational and cost efficiency.

### **CONTACT US**



#### **ADDRESS**

GENEL TRANSPORT Nakliyat ve Ticaret Ltd. Cumhuriyet Caddesi No:123/6 TR 34373 Harbiye Istanbul - Turkey

Tel: +90-212-241.25.15 Fax: +90-212-241.78.05

Email: info@geneltransport.com.tr

#### OCEAN PORTS OPERATED

CITY NAME OF THE PORT

ISTANBUL Haydarpaşa

Kumport/Mardaş/Marport/

AMBARLI/Asya Port / Tekirdag

IZMIT/ Evyap / Izmit Korfezi Derince / Safi Port **GEBZE** 

Yilport / Gebze DP World Yarımca

Gemlik/Borusan port BURSA

Gemlik/Gemport

OTHER CITIES: ANKARA / TRABZON / SAMSUN

#### AIRPORTS OPERATED

IATA CODE NAME

IST Istanbul

Istanbul Atatürk ISL

SAW Istanbul Sabiha Gokcen

ESB Ankara Esenboga TEQ

Tekirdag Corlu

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### **CONTACT US**



#### **ADDRESS**

GENEL TRANSPORT Nakliyat ve

Ticaret Ltd.

1456 Sokak Nr: 17/4

TR 35220 Alsancak

Izmir - Turkey

Tel: +90-232-464.75.69

Fax: +90-232-464.63.29

Email: info@geneltransport.com.tr

#### **OCEAN PORTS OPERATED**

CITY NAME OF THE PORT

IZMIR TCDD Alsancak

Aliaga Nemport

TC Ege Aliaga SOCAR Port

Antalya Port

OTHER CITIES: DENIZLI / AYDIN / MUGLA /

USAK/ AFYON

ANTALYA

#### **AIRPORTS OPERATED**

IATA CODE NAME

ADB Izmir Adnan Menderes

AYT Antalya

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### **CONTACT US**





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## AIR TRANSPORT

## OUR MAIN AIRFREIGHT SERVICES ARE:

- Express service
- Export and import consolidated direct air
- Part and full aircraft charter
- Door-to-door services
- OBC / On Board Courier service
- Exhibition deliveries
- Transit shipments between 3rd countries via Turkey
- "Sea & Air" and "Air & Truck" combined transport

Our airfreight services include shipment of classified goods like dangerous goods, perishables and valuable goods.



## OCEAN TRANSPORT



## OUR MAIN SEA FREIGHT SERVICES ARE:

- Full Container Load
- Less Container Load
- Door deliveries both in Turkey and abroad
- Ex Work collections both in Turkey and abroad
- Service contracts / rate agreements with major carriers at major routes

Our sea freight services include special cargoes of over weight and height, chemicals, dangerous goods, temperature controlled products, oversize goods on flatrack and open top containers.



## ROAD TRANSPORT



## OUR MAIN ROAD FREIGHT SERVICES ARE:

- Full truck load
- Less than truck load (groupage)
- Door-to-door services
- OOG / Project cargo shipments with special equipments
- Warehousing, distribution, inventory management services

With the geographic advantage and highly developed transport systems of Turkey, we move goods via Turkish Ports to neighbouring countries in our region with "sea freight + truck" model.



## INTERMODAL TRANSPORT



#### All Rail to EUROPE

- 45ft Pallet Wide containers are used in this service
- Transit time is 7 days between terminals
- Bookings accepted for SOPRON / VIENNA / LUDWIGSHAFEN

#### Sea & Rail to EUROPE

- We offer daily departures by RO /RO ships from Istanbul and Izmir to Munich via Trieste
- 45ft Pallet Wide containers are used in this service
- Transit time is 6 days between load port and arrival terminal

## **GENEL TRANSPORT** offers rail transport services on various destinations. CONVENTIONAL WAGON Our conventional wagon services are for Europe, Middle East and Caucasia.



There are thousands of aircrafts around the World. These aircrafts need to be in the air to the greatest extent possible, which puts huge demands on technical support, maintenance and logistics. Supplying spare parts, in particular in the aviation industry, is a very delicate and expensive task. Anyone who flies frequently relies on safety of the flight, which also includes supplying aircraft with original spare parts. To provide well-functioning supply chain we work very closely with airlines and spare part manufacturers. We ensure high-level, top quality spare part logistics around the globe.

### **AEROSPACE & AOG**



## Our Aerospace Logistics Services Include:

- AOG / Critical / Ordinary Logistics Services
- 365/24/7 AOG Desk
- Aircraft Engines & Oversized / Overweight Transportation
- Dangerous Cargo Transportation
- Next Flight Out
- OBC On Board Courier

- Cargo Aircraft Charter
- Road transport to Europe and Middle East
- Direct Drives
- General Cargo Services
- Storage and Distribution
- Inventory Management
- Customs





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#### **GENEL TRANSPORT**

understands the unique requirements of chemical shipments. Our Chemical Logistics experts specially trained in the handling of hazardous goods organize the worldwide transport of special products for you under following criterias:

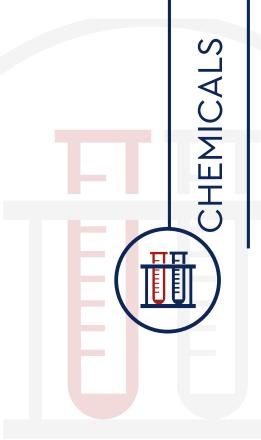
With dedicated
Chemical Logistics
Managers and qualified
handling teams both in
the air, ocean and on
the ground, we are at
your service.

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- Maximum control of your processes and costs.
- · Visibility at every step.
- Ensure your cargo is safe and secure.
- One-stop solution for all global chemical logistics activities.
- Chemical warehousing with most adequate specifications in Petro-chemical field
- Safety, security and environmental awareness in the Chemical supply chain
- Solutions to meet your sustainability requirements
- SQAS certified partner

## Our Special Chemical Logistics solutions:

- ISO TANK CONTAINER operator from/to Middle East, Indian, Far East, Europe, Meditterranean and African ports
- LCL/GROUPAGE container operator for all kind of chemical cargoes included IMO cargoes from Turkey to worldwide destinations
- FCL container movements for all kind of chemical cargoes included IMO cargoes from Turkey to worldwide destinations under special contract rates.
- DGR / IMO Consultancy
- DGR / Chemical warehousing
- Door-to-door service with full logistics activities



#### WE PROVIDE:

- Receipt of garments at source
- EDI integration with supplier systems
- Bar code scanning along with remote visibility
- Order processing and follow up
- Warehousing at all overseas shipping locations
- Customs declarations and processing commercial documents
- Buyers consolidation for cost optimization
- Shipments by air / ocean / ocean+air / truck
- Direct delivery to final consignee or through our distribution centers





GENEL TRANSPORT has been providing fashion logistics solutions to garments, shoes, bags and accessories manufacturers, brands and retailers for a number of years. The fashion sector represents one of the main expertise area of GENEL TRANSPORT, which provides excellent transport and logistics services both in Turkey and in major international markets among which China, India, Pakistan, Bangladesh, Thailand, Vietnam, Cambodia, Myanmar.

We have developed excellent operational and IT infrastructures and a range of services that caters for every step of the textile supply chain, from the production factory to the shop on an international scale.

We provide a full range of superior services, including return handling, fiscal representation, customs support and a wide variety of value-added services.

Shipment between the third countries, i.e. from manufacturing country to third countries without bringing goods to Turkey is also within our service portfolio.



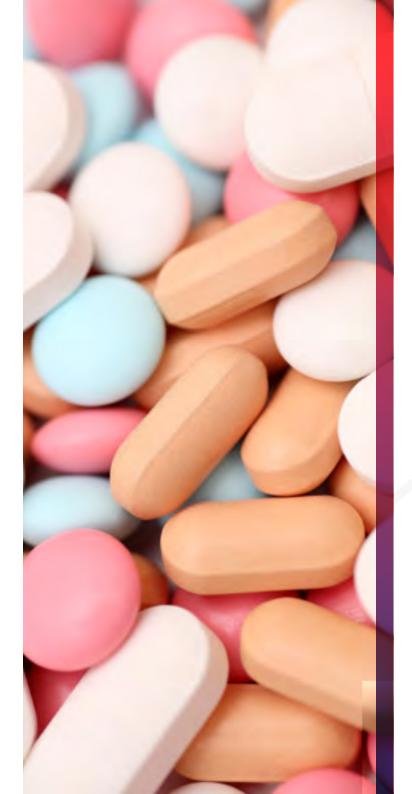
We ensure dozens of international food brands receive their temperature controlled products on time and raw materials are delivered to producers under agreed terms to continue their production. With our developed logistics and distribution operation infrastructure we provide air freight, ocean freigh and road freight solutions for fresh, chilled and frozen products.

## Our special perishable logistics services include:

- Temperature controlled air, land and sea transports (-18 and +8 degrees)
- Temperature controlled storage
- · Packing and repacking
- Quality control
- Fast information and document flow
- Overseas customs clearance services
- Tracking

#### We transport:

- DGR food raw material
- Convenience food for fast food restaurants
- Fresh fruit and vegetables
- Meat and dairy products
- Processed food
- Legumes
- Beverages

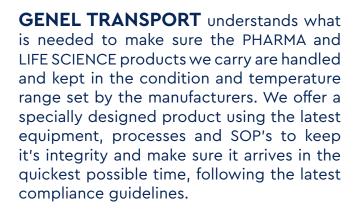


Biotechnology is the fastest growing healthcare industry segment. It has created hundreds of new therapies and vaccines, making their way through the supply chain in an attempt to reach consumers. Seeking for alternatives to face the challenges and also to focus on their core competencies, life science companies are driven to outsource logistics services.

GENEL TRANSPORT offers transportation services tailor made to life sciences organisations for their temperature controlled and time sensitive shipments of specimens, blood, tissue, infectious materials and live animals. It offers door-to-door seamless transportation and supply chain management in dry-ice, ambient and temperature controlled boxes in Australia, New Zealand, the Americas, Africa and Europe. It is a complex logistics operation that requires deep understanding and planning, not only of imports, shipping and handling but also of the complex international regulatory standards.

Pharma products enter a complex supply chain that involves several steps and handoffs from the clinical trial materials collection to final product distribution. Pharmaceutical and biotechnology companies follow strict standards for packing, labeling, transportation, storage and documentation, particularly when shipping biological or hazardous materials. In the life sciences sector, logistics has become a strategic issue due to market share declines, margin erosion, value chain cost inefficiencies and regulatory compliance requirements.







#### **KEY HIGHLIGHTS:**

- Prioritized ground handling and loading – maximum of 40 mins to /from aircraft to cool facility
- Temperature controlled storage (+2 to +8°C and +15 to +25°C)
- Dedicated Temp-Check customer service team
- Temperature controlled containers for sea shipments

- Pre-cooled thermo blanket protection to/from aircraft to cool facility
- Temperature controlled cargo hold in aircraft with captains [or flight crew] notified.
- Trained and experienced ground handling
- Convenient connections to over 100 destinations

FROZEN +2 to +8°C +15 to +25°C

To summarize, right from booking to arrival, TEMP-CHECK will guarantee a safe and reliable journey for your valuable pharmaceuticals, giving you the peace of mind you require.

With dedicated Pharma and Life Science Managers and qualified handling teams both in the air, ocean and on the ground, you can now take advantage of our global network and ship from Turkey to destinations in Europe, Asia, Africa, Australia and the Americas.

## AUTOMOTIVE LOGISTICS

The complex and evolving structure of automotive industry requires specific solutions to meet the requirements of customers in most cost effective and urgent manner. GENEL TRANSPORT understands the high demanding needs of the industry which includes multiple companies and multiple production stages. We offer integrated, cost effective and expedited solutions for automotive spare parts suppliers, OEM, assembly and production plants as well as distribution companies.

TAKE YOUR PLACE AT THE PASSENGER SEAT AND LET OUR SPECIALIZED AUTOMOTIVE LOGISTICS TEAM STEER THE WHEEL!

#### **OUR SPECIAL AUTOMOTIVE LOGISTICS SOLUTIONS:**

- Air freight including OBC, NFO and hand carry of urgent parts
- Ocean freight, NVOCC
- Open carrier truck
- Lashing
- Multimodal, RORO and Rail transport
- Expedited shipments

- Warehousing
- Bonded and non-bonded stocking areas
- Distribution
- Customs clearance
- PO and vendor management
- Inventory management
- Insurance



## ECOMMERCE LOGISTICS



Emerging and spreading of ecommerce activities have restructured the traditional logistics activites.

GENEL TRANSPORT knows that change is inevitable and have adapted flexible solutions to this non-traditional business scope. Flawless ecommerce logistics require expertise as well as sophisticated IT systems which are both highly invested areas at GENEL TRANSPORT. Offering complete end to end solutions we can manage your supply chain process whether it is B2B or B2C.





#### Our special ecommerce logistics solutions:

- Pick up and consolidate from different destinations/suppliers
- Warehousing
- Storage and inventory control
- · Relabelling and repacking
- Electronic Commerce Customs Declaration (ECCD)
- Last mile delivery

- Distribution
- Contractual courier rates
- Scanning and tracking services
- Domestic and international shipments
- Returns
- API integration



## HEAVY LIFT & PROJECT LOGISTICS

Our qualified and dedicated project transport team is ready to serve you with all aspects of tailored project transport.

Through our worldwide network we offer delivery from any origin to any destination, including turnkey deliveries in Turkey and overseas. We offer individual methodology to each and every project with all aspects of project work. Our ability to plan and execute transports globally as well as handle project transport systems enables us to move heavy and/or out of gauge cargo from one point to another. And from multiple points to your turnkey job site.



## WE OFFER FULL RANGE OF SERVICES INCLUDING:

- Logistics management of large-scale projects
- Out of gauge and heavy-lift cargo
- Load / offload supervision
- Full and part air charters and ocean charters
- Feasibility studies and risk management
- Remote locations logistics and route surveys
- · Obtaining permits and licenses
- Engineering support
- Export packaging & crating
- Knowledge of customs clearance regulations in the local environment at every step
- End-to-end logistics visibility

## WE OFFER CUSTOMISED SOLUTIONS FOR KEY INDUSTRIES:

- Oil and gas exploration and production
- Mining
- Telecommunication
- Power and renewables
- Construction
- Engineering
- End-to-end logistics visibility

## SHIP SPARES & The MARINE LOGISTICS

When your ship needs a spare part, our dedicated ship spares logistics team offers vessel owners, management companies, ship yards a global door-to-deck delivery service for ship spares and marine parts. We integrate our global network and expertise in air, ocean and road transport as well as warehousing and customs clearance to provide you support in your routine and time critical deliveries in all ports of Turkey as well as all around the world.

#### **OUR SERVICES ARE:**

- For operations to New Builds
   / Maintenances / Upgrades /
   Conversions
- Dedicated stuff in shipyards and on board
- Customs knowledge and support for all deliveries including transit and in-bond deliveries
- Total logistics management from door to shipyard or deck and vice versa
- Order management and follow up
- Packing and repacking
- Documentation services
- On board courier and hand carry

#### WE OFFER YOU:

- Shipyard delivery solutions
- On deck delivery solutions

You can be confident that your ship spare parts will arrive at their destinations at the requested time and in the same condition you handed them.

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## LIVE ANIMALS



No matter for zoo or for a GENEL T transpor

Animals have been transported by air for almost a century and in today's modern world, transportation of live animals by air is considered the most humane and expedient method of transportation over long distances.

No matter if it is a pet, an animal transported for zoological or agricultural purposes or for any other reason, the objective of GENEL TRANSPORT ensures all animals are transported safely and comfortably. We know your pets and animals are important to you and we want to make sure that you feel entirely comfortable when it comes to transport them. IATA sets the standards for the transportation of live animals and GENEL TRANSPORT strictly observes these regulations which are to ensure that live animals are handled and transported in such a way that their welfare is top of mind by all parties involved and that they always travel in safe, healthy conditions.

#### WE SHIP THEM ALL:

- Race Horses
- Domesticated Animals/Pets
- Zoo Animals
- Marine Mammals
- Live Tropical Fish
- Reptiles
- Insects
- Hatching Eggs
- Baby Chicks

**GENEL TRANSPORT** 

comfortably.

ensures all animals are

transported safely and



## CUSTOMS CLEARANCE



At every stage of your business we add value to your supply chain to optimize costs and seamless flow of the operation.

From single point of contact to expert advice from our team of well-trained and licensed professionals and vendors, GENEL TRANSPORT takes the time to understand characteristics of your business. This allows us to offer tailor-made services to meet your needs, to offer predictable service, and to tackle challenges of your business.

We provide you with superior customs solutions and processing efficiencies throughout all customs stations in Turkey. GENEL TRANSPORT handles every aspect of customs clearance and delivery for you, communicating with customs officials and offering you the most appropriate distribution options. We compile accurate declarations and we pay duties and taxes on your behalf.

We look at your business as an extension of our own, ask questions to ensure that your cargo is cleared in full compliance. We understand, care and protect your business.

#### **OUR CLEARANCE SERVICES INCLUDE:**

- Customs clearance
- Importer Security Filing (ISF)
- Customs bonds
- Other government agency clearance
- Warehouse entries
- Free Trade Zones
- Temporary Import
- ATA Carnet Clearance
- HTS classification



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## WAREHOUSING & DISTRIBUTION >-

GENEL TRANSPORT provides end-to-end warehouse and distribution processes that help to optimise your supply chain and reduce your logistics costs. With our customised storage programs and fully automated warehouse management systems, we are well equipped to meet all your supply chain needs.



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**SUPPLIER MANAGEMENT:** Stay connected with suppliers, experience shorter lead times and more reliable fulfilment with GENEL TRANSPORT. Our supplier management system bridges time zones, cultures and distance to create a seamless supply chain.

**RETURN LOGISTICS:** Based on your existing logistics system, we devise and implement a return logistic operation for you to manage the return or repair of faulty or replacement parts.

**BONDED WAREHOUSE:** We provide fully authorised bonded warehouse facilities for storage of your goods before import clearance.

**SUPPLY CHAIN MANAGEMENT:** From the vendor to the end-consumer, we oversee all processes within the supply chain, securing your material flow and accelerating throughput times.

**PACKING MANAGEMENT:** Our optimised packing procedures help to create significant cost savings in packaging material, warehousing, and freight.

AND HANDLING: We provide fully licensed storage facilities for hazardous goods, ensuring that they are safely stored and handled. We are professionally trained in these areas:

- Dangerous goods packing and repacking service
- Fumigation service
- Labelling service
- Acceptance checks, segregation checks and load inspections
- Documentation and classification service



## ROAD PERMISSION AND ESCORT VEHICLE



There is no precise and unique definition of the oversize cargo. This is due to the multiplicity of forms which that kind of cargo has, including heavy lifts, overwide, overhigh units and cargo, which exceeds axle load. Their parameters differ from each other, which effects in the multiplicity of means of transport engaged in the oversize transport. Sometimes even specially designed to transport a particular type of oversize cargo. There are also special handling installations (terminals, factory sites, ports and docks) for oversize transport.

### IT COULD BE SAID, THAT IN ALL CASES "OVERSIZE" DETERMINANTS ARE:

- Cargo dimensions
- Cargo weight
- Available cargo space on the vehicle
- Permissible pressure and stress on the loading surface
- Permissible stress on surface of road



No matter what type of cargo you have and vehicle you are using GENEL TRANSPORT is at your disposal to obtain road permission from State departments and provide your vehicle and driver vehicle escort from entry point to arrival or exit point in Turkey.

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### **INSURANCE**

Marine insurance covers the loss or damage of ships, cargo, terminals, and any transport or cargo by which property is transferred, acquired, or held between the points of origin and final destination. Cargo insurance is a subbranch of marine insurance, though Marine also includes Onshore and Offshore exposed property, (container terminals, ports, oil platforms, pipelines), Hull, Marine Casualty, and Marine Liability.

We strongly recommend all our shippers to obtain proper insurance cover for their business and we help getting the required policy.





## Quality compliance



(V) ISO 27001

## Industry compliance



IATA



GDP



AEO



R License



**EcoVadis** 

