

Code of Conduct

1. Purpose and Scope

The reputation built by GENEL TRANSPORT in the logistics sector over more than 38 years is its most valuable asset. This document defines GENEL TRANSPORT's corporate culture, core values and ethical standards and is intended to guide the actions of all employees. Our aim is not only to comply with the law, but also to continuously improve our processes as a learning organization and to demonstrate a way of doing business that is exemplary in the sector.

2. Core Values and Principles

Respecting Human Rights and Dignity and Acting Fairly: No person with whom GENEL TRANSPORT has a relationship is discriminated against because of language, religion, race, skin color, political opinion, gender, belief, age, disability, sexual orientation or other characteristics.

Excellence and Continuous Improvement: GENEL TRANSPORT serves its customers with a focus on minimizing errors. It anticipates potential disruptions in service production before they become problems and takes preventive measures.

Reliability and Transparency: The basis of GENEL TRANSPORT's relationships with business partners, customers and employees is trust. GENEL TRANSPORT fulfils all promises it makes and uses clear, understandable and transparent language with its counterparts in all matters.

Compliance of Commercial Records and Contracts with Legal Regulations: GENEL TRANSPORT keeps all commercial records complete, clear and understandable and in compliance with legal regulations. It ensures that all contracts concluded with third parties are clear, understandable and compliant with applicable legislation.

Respect: GENEL TRANSPORT respects differences, nature, laws and social and cultural values and determines its conduct accordingly. It respects supplier rights and observes quality in its relationships.

Working in Compliance with Health and Safety Standards: GENEL TRANSPORT fulfils all legal requirements regarding occupational health and safety and considers workplace safety an integral part of work and all activities.

Innovation: We improve service quality by ensuring the effective use of technology, follow developments in the sector and support innovation.

3. Compliance with Laws and Ethical Values

GENEL TRANSPORT never compromises on compliance with national and international legislation, applicable laws and ethical values in all countries where it operates. Where legal regulations are unclear, it acts in accordance with business ethics and the Code of Conduct. Acting lawfully before all institutions and legal entities with which it has relationships comes before any commercial profit for GENEL TRANSPORT.

4. Working Environment and Human Resources

Publish Date : 06.02.2026
Revision Date : N/A
Revision No : N/A

S.02.P.01 Code of Conduct

GENEL TRANSPORT considers its employees to be the mirror of its corporate culture. It therefore provides a fair, safe, motivating working environment based on mutual respect. All employees must use a professional tone inside and outside the company and avoid conduct that may damage the company's reputation.

5. Protection of Company Assets and Confidentiality

For GENEL TRANSPORT, confidentiality of customers' and business partners' trade secrets and personal data is essential. GENEL TRANSPORT uses its resources efficiently and uses company assets, such as computers, vehicles and phones, only for business purposes and in accordance with the principle of efficiency.

6. Representation and Responsibility

Every employee carrying the GENEL TRANSPORT brand is responsible for protecting the reputation built over more than 38 years. These rules of conduct are an integral part of the Management Handbook and must be fully implemented by all employees.